

BUSINESS CONTINUITY MANAGEMENT SYSTEM POLICY



We PAL COOLING HOLDING are committed to an effective Business Continuity Management System (BCMS) aligned to the international standards requirement: ISO 22301:2019.

The purpose of the BCMS is to ensure that PCH has the capabilities to respond and recover without or minimal damage and within predefined recovery time objectives for all the core business activities supporting District Cooling Services.

We shall communicate this Policy to all our employees and review it periodically for its continuing suitability.

PAL ensure that legal & regulatory obligations are met, and that this policy is communicated, understood, implemented, and maintained by PAL's Top Management and regularly reviewed, to ensure alignment with the PAL's strategy.

The scope and boundary of the BCMS will incorporate all employees in PCH, taking into consideration third parties, suppliers, and vendors, which are an integral part of our business.

PCH's Senior Management commit to the following mandated objectives of this policy:

- Integrating and promoting the Business Continuity Management System into the organization environment and culture.*
- Assessing potential threats that would cause a business disruption by conducting an Impact analysis.*
- Developing a suitable strategy after conducting the necessary Business Impact Analysis.*
- Implementing BCM recovery strategies to successfully respond / manage potential incidents and recover time critical activities by developing the necessary Business Continuity Plans.*
- Supporting the development of the necessary procedures to ascertain the continual improvement of the system;*
- Ensuring audits, reviews, tests, and exercises are regularly carried out, and as needed.*

**CHIEF EXECUTIVE OFFICER
PAL COOLING HOLDING**

NOVEMBER 2022